

# CHARTRAND COMPUTING SERVICES

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Upgrades, Troubleshooting, Virus Removal, Software Installation  
PC Maintenance, Home Networking and Internet Installation

PC Tune-Up Service - \$60

Our PC Tune Up service includes safely removing unnecessary files, cleaning and optimizing the registry, removing unnecessary start up programs, and checking the overall health of your computer. We clean the inside of the computer to remove dust to help prevent overheating. Spyware/Malware removal and checkup of anti virus or installation or update of current software is also done.

\* AVG Free Anti-Virus newest version installed if no other anti-virus program is present.  
(depending on computer specifications)

\*\* Price does not include removal of any virus found - an additional fee of 40\$ for virus removal is charged.

New Installation - 60\$

This includes re-install of operating system, adding the "basic" software on a computer (anti virus, spyware/malware removal software, updated drivers)

This fee also covers building up and assisting in making sure a system has been properly configured to be on the internet.

A new PC has many unneeded programs such as "Free demo" 30 day commercial anti- virus programs and other applications that the manufacturer has been paid to install in hopes of encouraging you to purchase the full version. These can cause bloating and slowing down of a brand new PC's!

This is part of the new install "clean up", where Chartrand Computing Services will optimize your new computer ensuring you have the most up-to-date versions of your favorite programs.

## Computer Rebuild

When you buy a used computer, or if you have serious problems on your current PC, you may need to rebuild the system data-wise. This includes formatting the hard drive, wiping it to a blank slate (only if necessary) re-installation of your operating system, adding the "basic" software on a computer (anti virus, spyware/malware removal software, updated drivers). We will also configure your system for internet usage.

### Home Network Setup - 75\$

Configure / Test /Demonstrate how to use your new home network as it is being setup. Configure your router in a safe and secure manner to prevent others from stealing your internet and riding your bandwidth!

### Data Backup - 20\$ 1st hour \*

15\$ each additional hr.  
minimum billing of 20\$

### Software or Hardware Installation 20\$

### Virus/Malware removal - 50\$ \*

\* If this cannot be performed within a reasonable time frame a rebuild may be recommended.

### Software support Specials

3 Months - 60\$

6 Months - 120\$

12 Months - 200\$ (Save 40\$)

Includes :

Phone support between 5pm - 9pm Mon-Sat

Remote desktop connect support (if I can do it over the internet, we can fix it in this manner! and you can get it done immediately!)

Email Support (send questions by email and I will answer them)

### Consultation: 40\$

This covers items such as going to a store with you to recommend or help you select a piece of software/hardware (as an example)

## Desktop Publishing Services

One page flyer with clipart	\$15
One page flyer with photo	\$20
Brochure	\$50
Business Cards, 250 pack	\$50
Business Cards, 350 pk	\$60
Double side Business Cards, 250 or 350 pk	\$70
Fax Cover Sheet	\$10
Letterhead Design	\$15
Resumés	\$20
Various Business Forms	\$15
Double sided Membership cards	\$70
Greeting/note cards/invitations 10 per set	\$15
Newsletters, per page	\$20
Message magnets 10/25/50/	\$15/30/40
Message magnets 100/200/250/500	\$50/100/125/250
Certificates	\$20
Bookplates set of 25	\$40
Personalized Mouse Pads	\$15