

# CHARTRAND COMPUTING SERVICES

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We do Upgrades, Troubleshooting, Virus Removal, Software Installation, PC Maintenance, Home Networking and Internet Installation.

## Computer Tune-up and Repair - \$60

Our optimization service gives your PC a much needed tune-up - including safely removing unnecessary files, cleaning and optimizing the registry, removing unnecessary start up programs, and checking the overall health of your computer. We clean the inside of the computer to remove dust to help prevent overheating. Spyware and Malware removal and checkup of anti-virus\* or installation or update of current software is also done.

\*\* Price does not include removal of any virus found - an additional fee of 40\$ for virus removal is charged.

## New Computer Installation - 60\$

This includes reinstallation of operating system, adding the "basic" software on a computer (anti virus, Spyware/malware removal software, updated drivers). This fee also covers building up and assisting in making sure a system has been properly configured to be on the internet. A new PC has many unneeded programs such as "Free demo" 30 day commercial anti- virus programs and other applications that the manufacturer has been paid to install in hopes of encouraging you to purchase the full version. These can cause bloating and slowing down of a brand new PC! This is part of the new install "clean up", where Chartrand Computing Services will optimize your new computer ensuring you have the most up-to-date versions of your favorite programs.

## Computer Rebuild—\$60

When you buy a used computer, or if you have serious problems on your current PC, you may need to rebuild the system data-wise. This includes formatting the hard drive, wiping it to a blank slate (only if necessary) re-installation of your operating system, adding the "basic" software on a computer (anti virus, spyware/malware, removal software, updated drivers). We will also configure your system for internet usage.

## Home Network Setup - 75\$

Configure / Test /Demonstrate how to use your new home network as it is being setup. Configure your router in a safe and secure manner to prevent others from stealing your internet and riding your bandwidth!

## **Data Backup - 20\$ 1st hour**

15\$ each additional hour. Minimum billing of 20\$

## **Software or Hardware Installation 20\$**

## **Virus/Malware removal - 50\$**

If this cannot be performed within a reasonable time frame a rebuild may be recommended.

## **Software support Specials**

Includes :

Phone support

Remote desktop connect support. If I can do it over the internet, we can fix it in this manner, and you can get it done immediately!

Email Support (send questions by email and I will answer them)

**3 Months - 60\$**

**6 Months - 120\$**

**12 Months - 200\$ (Save 40\$)**

## **Consultation: 40\$**

This covers items such as going to a store with you to recommend or help you select a piece of software or hardware (as an example)

## **Desktop Publishing Services**

One page flyer with clipart \$20

One page flyer with photo \$25

Brochure \$50

Business Cards, 250 pack \$50

Various Business Forms \$25

## **Website Design / Hosting Services**

Standard 1.5GB package \$80

Web Domain Registration \$20

Standard Web Site 5 pages \$200

Bilingual Website 5 pages \$350

Please visit our website at [www.chartrandcomputing.com](http://www.chartrandcomputing.com) for the complete details on all our services offered.